**Privacy Policy**

Effective date: 1st July 2025

At Yvonne Malley T/A The Dome House] (“we”, “us”, or “our”), we are committed to protecting your personal data and respecting your privacy. This policy explains how we collect, use, and safeguard your information when you use our website www.thedomehouse.co.uk

**1. Information We Collect**

We may collect the following types of personal data:

* Contact details (name, email address, phone number) if you fill in an enquiry or booking form
* Booking information (dates, preferences, dietary needs)
* Payment details (if bookings are handled directly)
* Website usage data (via cookies, IP address, browser type)

**2. How We Use Your Data**

We use your information to:

* Respond to enquiries and manage bookings
* Send confirmations or updates
* Improve our website experience
* Meet legal obligations (e.g. tax/accounting)

We do not sell your data or share it with third parties for marketing purposes.

**3. Cookies**

Our website may use cookies to enhance your browsing experience. You can set your browser to refuse cookies or alert you when cookies are being sent.

**4. Your Rights**

You have the right to:

* Access the data we hold about you
* Request correction or deletion
* Withdraw consent for marketing at any time
* Lodge a complaint with the Information Commissioner’s Office (ICO) in the UK

To make a request, please contact us at:

Email: stay@thedomehouse.co.uk

Phone: 07442 971747

Address Brantfell Road, Bowness on Windermere, LA23 3AE

**5. Data Security**

We take appropriate security measures to protect your data from loss, misuse, or unauthorised access.

**6. Changes to This Policy**

We may update this policy from time to time. The latest version will always be posted on our website.

**7. Contact Us**

If you have any questions about this privacy policy or how we use your data, please contact:

Yvonne Malley T/A The Dome House

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Phone: 07442 971747

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