



Terms and Conditions

1. Booking and Payment

The Dome House is available for exclusive use only and accommodates a maximum of 10 guests for a minimum 2 night stay.

- A 25% non-refundable deposit is required to secure your booking.
- The remaining balance is due 60 days prior to arrival. If you are booking within 30 days of arrival, payment will be required in full.
- Payment methods accepted: bank transfer, credit/debit card.
- Bookings are only confirmed once a deposit or full payment has been received.

We recommend taking out adequate holiday/cancellation insurance.

2. Inclusions (What is included in your all-inclusive stay with us)

Your stay includes:

- Exclusive use of the entire property for up to 10 guests.
- All meals: breakfast, pre dinner nibbles and dinner.
- Soft drinks throughout the day, including complimentary mini bar.
- A selection of bottled beers and ciders.
- Alcoholic beverages 20 bottles of wine per 2 nights stay chosen from The Dome House standard wine list, complimentary mini bar [Please see clause 4]
- Daily housekeeping.
- Tea & coffee making facilities in rooms.
- Luxury bed linen.
- Luxury cotton bath sheets, robes and slippers.
- Bathhouse toiletries.
- Logs for wood burning stoves.
- Use of all guest facilities, including:
 - Indoor heated swimming pool – pool towels provided.
 - Gardens and outdoor seating
 - Multi activity room.

Please note the kitchen is not for guest use.

Optional Extras

- Cookery classes, excursions, wellness treatments can be arranged with prior notice and will be charged separately.

3. Smoking

- Smoking and vaping are not permitted in any area of The Dome House.
- Should we be required to clean the Property due to non-compliance, we shall be entitled to use the Cautionary Deposit to cover any excess cleaning costs.

4. Alcohol

As part of your exclusive, all-inclusive stay, a curated selection of wines, beers, and premium spirits is available for your enjoyment. For your comfort and safety, **all spirits will be measured and personally served by the owner or designated host**. We invite you to indulge at your leisure but kindly ask that alcohol be enjoyed in moderation, responsibly and with respect for the property, hosts and the overall experience. Excessive or inappropriate behaviour resulting from overconsumption may lead to the limitation of alcohol service at our discretion.

- Alcohol will only be supplied and consumed by guests who are 18 years of age or older. It is the lead guest's responsibility to ensure all members of the party comply.
- The selection of alcohol provided is at the discretion of the property owner and may include house wines, beers, ciders, and selected spirits.
- Premium or specific brand requests can be provided, and costs will be confirmed at the time of booking. Additional bottles of wine can be ordered at the time of booking and payable in advance.
- Additional bottles of wine can be ordered during your stay and will be charged for on departure.
- The alcohol package includes a reasonable quantity of alcohol for the number of adult guests and length of stay. It is intended for enjoyment during your stay and is not to be removed from the property. **[For example, 1 bottle of wine per person per 24hrs, or equivalent units of beer/lager]**
- The quantity of inclusive alcohol will be agreed at the time of booking.
- Alcohol included in the package is strictly for consumption by registered guests only. Sharing or supplying alcohol to non-residents is not permitted.
- The property hosts accept no responsibility for accidents, injuries, or damages resulting from alcohol consumption.
- Any damage to the property or its contents due to alcohol use will be deducted from the Cautionary Deposit or charged to the lead guest, if the amount is larger.
- The hosts reserve the right to withdraw or limit alcohol provision if these terms are breached, or if behaviour presents a safety risk.
- These terms may be updated or amended at any time. Guests will be informed of any changes prior to arrival if applicable.

5. Check-In / Check-Out

- Check-in: From 3:00pm
- Check-out: 12 midday on departure day
- Early check-in/late check-out available by prior arrangement only and may incur a charge.

6. Swimming Pool Use

- The indoor pool is available for guest use from [8:00am to 8:00pm].
- No lifeguard is on duty—use is at guests' own risk.
- Children under 16 must be supervised at all times. Please note we are not insured for children under the age of 12 to use the pool.
- No glassware or food in the pool/spa area. Shatterproof drinking cups can be supplied.
- Please shower before entering the pool. There is a shower room adjacent to the pool for your convenience.
- No diving or running in the pool area.



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7. Children

- Children are welcome but must be supervised by a responsible adult at all times, especially around stairs, balconies, open fires, water features, or swimming pools.
- The property is not childproofed, due to its design it's not even child friendly. Parents/guardians must take all necessary precautions.
- Guests are responsible for any damage caused by children in their group.

Please note - Parents are responsible for bringing their own travel cots, highchairs, or other child-related equipment.

8. Cancellations and Refunds

- Deposits are non-refundable.
- Cancellations more than 30 days before arrival: refund of balance paid (minus deposit).
- Cancellations within 30 days: full charge applies.
- We recommend that guests take out comprehensive travel insurance.

9. Damage, Breakages, and Conduct

- The lead guest is responsible for the behaviour of all party members.
- Please report any breakages or damage as soon as possible.
- We reserve the right to charge for repairs, replacements or extra cleaning.
- Only registered guests are allowed on the premises, in certain circumstances others may visit by prior agreement.
- Please respect noise levels during the hours of 10pm and 7am

10. Pets

Dogs are allowed by prior arrangement only – please confirm the number and type of dogs at the time of booking.

An additional cost of **£25** per room per dog per stay will be charged. A maximum of three dogs will be permitted by arrangement.

Should you bring a pet, you must comply with the following conditions:

- Not allow the pet into The Dome Room, on the bed or other furniture.
- Pets are only allowed in the allocated bedroom at The Dome House.
- You must supply your own pet bed, food and any other pet amenities.
- Any fouling at the Property must be cleared up by you without delay and disposed of accordingly.
- The pet must not be left alone at the Property at any time and must go with you whenever you leave the Property.
- You must ensure that the pet is free from parasites before your stay with us, failure to do so may incur further charges which the hosts are entitled to recover from you in full.
- Do not leave your dog unattended in the garden, it is not totally secure and there could be sheep on the adjacent land.

11. Accessibility and Special Requests

Please inform us in advance of any accessibility or dietary requirements. We will do our best to meet requests but cannot guarantee all can be accommodated.



12. Liability and Insurance

We are not liable for loss or damage to guest property.

Guests use all facilities, including the swimming pool, at their own risk.

We are not responsible for disruptions caused by events beyond our control (force majeure), such as weather, travel disruption, or public health emergencies.

13. Cautionary Deposit and Indemnity

A Cautionary Deposit of £1,000 is payable by you in full and cleared into the owner's business account no later than 1 week prior to arrival of your stay with us. Should the payment not be made, we reserve the right to terminate the Contract by notice in writing and without further liability.

The Cautionary Deposit will be refunded back into your account once the property is deemed in suitable condition after your departure, typically within 7-14 days. Any damages or additional cleaning costs will be deducted from the deposit, and a detailed breakdown will be provided to you in such cases.

14. Privacy

Your personal data is managed securely and in accordance with the UK GDPR and our privacy policy.

Please note we have CCTV in operation in the following areas for your safety and security;
All exterior areas, main hallway and swimming pool.

15. Contact

If you have any questions about these terms, please contact us at:

Email: daveandhayley@thedomehouse.co.uk

Phone: 07442 971747

Website: www.thedomehouse.co.uk

Dome House General Manager Signature:

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Date.....

Party Leader/Contact Signature:

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Date.....